



DEPARTMENT OF
**SAVINGS AND
MORTGAGE LENDING**

9th Annual Mortgage Industry Seminar

Monday, November 8, 2021

Renaissance Dallas at Plano Legacy West Hotel

6007 Legacy Drive Plano, Texas 75024

3:00 pm – 5:00 pm

3:00 pm - 3:05 pm	<u>Welcome and Opening Comments</u> Stephany Trotti, <i>Interim Commissioner</i>
3:05 pm - 3:25 pm	<u>Examination Best Practices and Common Violations</u> Ellena Meier, <i>Chief Mortgage Examiner</i>
3:25 pm - 3:45 pm	<u>Consumer Compliance and Complaint Issues</u> Bill Poe, <i>Supervisory Compliance Examiner, CSME</i>
3:45 pm - 4:05 pm	<u>Licensing Update and Issues</u> Chris Osuna, <i>Manager of Licensing</i>
4:05 pm - 4:45 pm	<u>Mortgage Regulation Updates (Remote Work Requirements & Information Security Issues)</u> William Purce, <i>Director of Mortgage Regulation</i>
4:45 pm - 4:55 pm	<u>Open Forum Discussion</u>
4:55 pm - 5:00 pm	<u>Closing Comments</u> Stephany Trotti, <i>Interim Commissioner</i>