



From: Caroline C. Jones, Commissioner
Date: July 19, 2021
Subject: NMLS and NMLS Consumer Access System Maintenance, July 21-26, 2021

From Wednesday, July 21, 8:00 p.m. Eastern Time (7:00 p.m. Central Time) through Monday, July 26, 7:00 a.m. Eastern Time (6:00 a.m. Central Time), the Nationwide Multi-State Licensing System (NMLS) and NMLS Consumer Access will be unavailable for system maintenance to **all users** including mortgage entities, residential mortgage loan originators, and regulatory personnel.

During this period, the Department of Savings and Mortgage Lending will not be able to process any license requests, approve or remove any sponsorship requests, review any license amendments, or respond to any issues through the NMLS. In other words, the Licensing Department will not be able to process, review, or answer any questions involving MU1, MU2, MU3, or MU4 submissions.

Additionally, mortgage entities and residential mortgage loan originators will also not be able to make or update any license requests, add or remove sponsorship requests, make any license amendments, review the current status of the applications, determine whether a residential mortgage loan originator is currently licensed with the Department, or take any other action in the NMLS and NMLS Consumer Access.

If you have questions about the upcoming system maintenance, please contact the **NMLS Call Center at 1-855-NMLS-123 (1-855-665-7123)**, Monday through Friday, 9:00 a.m. - 9:00 p.m. ET.

Thank you.

Caroline C. Jones
Commissioner