

**Opening Date:** Immediately  
**Number of Openings:** 2  
**Classification:** Exempt  
**Closing Date:** Until Filled  
**Location:** Austin

**Posting number:** SML-280  
**Duration of Job:** Regular Full Time  
**Group/Class #:** B14/1351  
**Salary:** \$2,595/min - \*\$4094/max  
\* Commensurate with qualifications and experience

## **TEXAS DEPARTMENT OF SAVINGS AND MORTGAGE LENDING STATE AGENCY JOB VACANCY NOTICE**

**JOB TITLE:** Investigator II

**JOB DESCRIPTION:** Performs routine (journey-level) office investigative work involving residential mortgage loan originators' license applicants. Analyzes and responds to criminal history and financial responsibility findings and consumer complaints, opens and assists with investigations, assists in the maintenance of the licensing database, and prepares standard correspondence. Deals extensively with senior management through written document and verbally and also deals with the public, applicants, and licensees by telephone and through correspondence. Works under moderate supervision of the Director of Licensing with limited latitude for the use of initiative and independent judgment.

### **EXAMPLES OF WORK PERFORMED:**

- ◆ Obtains, copies, and examines documents, records, and information from applicants, respondents, and others relevant to the licensing requirements and complaint investigations.
- ◆ Conducts background and personal history investigations, reviews records, and verifies information.
- ◆ Evaluates and summarizes investigative findings.
- ◆ Prepares reports on findings and recommendations.
- ◆ Answers telephone inquiries concerning complaints and issues arising under the laws, rules, and procedures administered by the Department.
- ◆ Conducts office investigations of alleged violations of laws, rules, and regulations enforced by the Department.
- ◆ Identifies, contacts, and interviews potential witnesses and complainants.
- ◆ Assists in preparing cases for presentation at hearings or in court.
- ◆ Presents testimony and evidence in courts.
- ◆ May train others.
- ◆ Performs related work as assigned.

### **GENERAL REQUIREMENTS:**

- ◆ Experience in related investigative work strongly preferred.
- ◆ Graduation from an accredited four-year college or university with major course work in business, finance, criminal justice or other related fields is required.

### **KNOWLEDGE, SKILLS AND ABILITIES:**

- ◆ Knowledge of investigative principles, techniques, and procedures, and of court procedures, practices, and rules of evidence.
- ◆ Excellent written and verbal communication skills.
- ◆ Initiative, attention to detail, and tact.
- ◆ Ability to handle multiple tasks according to specific instructions and guidelines.
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- ◆ Ability to handle multiple tasks according to specific instructions and guidelines.
- ◆ Significant personal computer experience, preferably with both word processing and spreadsheet programs.
- ◆ Ability to conduct investigations, to interpret and apply laws and regulations, to conduct interviews and gather facts, to evaluate findings, to prepare concise reports, to testify in hearings and court proceedings, and to train others.

### **NOTE:**

- ◆ This opening is for a non-peace officer position.
- ◆ The position may require additional work hours including evenings, weekends, and/or holidays to meet deadlines.
- ◆ The job posting in no way states or implies that the duties listed above are all inclusive. Employees are required to perform other duties as assigned.

*Males born on or after January 1, 1960, will be required to present proof of Selective Service registration on the first day of employment or proof of exemption from Selective Service registration requirement. All offers of employment are contingent upon the candidate having legal authorization to work in the United States. Failure to present such authorization within the time specified by the U.S. Department of Labor will result in the offer being rescinded. All offers of employment are also contingent upon satisfactory credit check and background check.*

**HOW TO APPLY:**

Submit state of Texas application via mail/in person to 2601 N. Lamar Blvd., Ste 201, Austin, TX 78705 or via fax 512-475-1505. Resumes will not be accepted in place of a completed application. Applications are available at:

<http://www.twc.state.tx.us/files/jobseekers/texas-application-employment-twc.doc>

For directions or to request physical accommodations call Gracie Diaz at 512-475-0614.

**E-Verify – This organization participates in E-Verify. This employer will provide the Social Security Administration (SSA) and, if necessary, the Department of Homeland Security (DHS), with information from each new employee’s Form I-9 to confirm work authorization.**

**Texas Department of Savings and Mortgage Lending is an equal opportunity employer.**